

To whom it may concern



December 17, 2020

TOKAI Holdings Corporation Katsuhiko Tokita, President & CEO (Code No. 3167 Tokyo Stock Exchange First Section)

Acquirement of AWS Managed Service Provider (MSP) Program Certification

TOKAI Holdings Corporation is pleased to announce that TOKAI Communications Corporation (hereinafter "TOKAI COM"), our wholly owned subsidiary, has acquired certification of AWS Managed Service Provider (MSP) Program of Amazon Web Services*(hereinafter "AWS") Partner System as per attached.

TOKAI COM offers a wide range of IT services for individuals and corporates. In corporate IT services in particular, it has been supporting the use of AWS by many customers to date, providing all stages of AWS services on a one-stop basis, from implementation consulting to infrastructure construction, line connection, monitoring and operation. In recognition of such track record, this Managed Service Provider (MSP) Program has been certified.

TOKAI COM will continue to make full use of Group's data centers, wide area fiberoptic networks, and system development capabilities to provide comprehensive ICT solutions to the society.

- * Amazon Web Services and AWS are trademarks of Amazon.com, Inc. or its affiliated companies in the United States and other countries.
- * Other names of companies, products, services, logos, etc. mentioned are trademarks or registered trademarks of their respective companies.

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TOKAI GROUP

December 17, 2020

TOKAI Communications Corporation

Acquirement of AWS Managed Service Provider (MSP) Program Certification

TOKAI Communications Corporation (President and Representative Director: Yasuhiro Fukuda; hereinafter "Company") is pleased to announce that it has acquired AWS Managed Service Provider (MSP) Program Certification of Amazon Web Services' (hereinafter "AWS") AWS Partner Network (APN) Program.

As an AWS Advanced Consulting Partner, the Company has already acquired various certifications such as AWS Networking Competency and AWS Digital Workplace Competency, and provides all stages of AWS services on a one-stop basis from implementation to operation, ranging from implementation consulting to infrastructure construction, line connection, monitoring and operation.

AWS MSP Program is a program certifying those who are highly skilled in cloud infrastructure and application migration, rigorously audited by a third-party organization on matters such as technical skills capable of delivering value to customers in four key areas of (1) plan and design, (2) build and migrate, (3) run and operate, and (4) optimize, business sustainability and customer satisfaction.

For more information, please visit https://aws.amazon.com/jp/partners/managed-service/

Immediately after the opening of the AWS Tokyo Region in 2011, the Company has been supporting many customers in AWS implementation and operation by providing services such as AWS Connection Service, AWS Implementation Support Service and AWS Operations Management Service. In recognition of such track record, this Managed Service Provider (MSP) Program has been certified.



The Company will continue to strive to leverage technologies and know-how in AWS design, construction and operations management cultivated in the past, providing optimal cloud solutions from a comprehensive and diversified perspective as a partner with numerous certifications so it may contribute to the promotion of customers' businesses.

Endorsement

The following endorsement has been received from Amazon Web Services Japan Co., Ltd. upon this announcement.

Amazon Web Services Japan Co., Ltd. welcomes TOKAI Communications' acquirement of MSP Program certification.

The latest verification checklist 4.1 sets out multifaceted strict standards. We believe that this certification following our audit proves that TOKAI Communications' managed services are with high quality to meet customer expectations. With this acquirement of MSP Program certification, we sincerely hope that TOKAI Communications, as a partner capable of leading customers' AWS migration and operation on a one-stop basis, will support them to achieve further success.

Executive Officer, Amazon Web Services Japan Co., Ltd. Chief of General Headquarters, Partner Alliance General Headquarters Muneyuki Watanabe

■AWS Certification, etc. acquired by the Company

- AWS Advanced Consulting Partner
- AWS Networking Competency Program (Direct Connect Infrastructure Category)
- AWS Public Sector Partner Program (Government, Education, and Nonprofit Category)
- AWS Direct Connect Service Delivery Program
- AWS Digital Workplace Competency Program

[Acquired this time]

• AWS Managed Service Provider (MSP) Program

Company's AWS Solutions Website

For the Company's AWS solutions which support customers' AWS usage including AWS implementation support, Amazon WorkSpaces implementation support, AWS line connection, and AWS operations management, please see the following website.

https://cloudsolution.tokai-com.co.jp/

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